

Concerns or Complaint Resolution Policy
Prairie Creek Community School

Adopted: 10/26/23

I. PURPOSE

The Prairie Creek Community School takes seriously all concerns or complaints by students, employees, parents, and property or business owners. If a specific complaint procedure is provided within any other policy of the school district, the specific procedure shall be followed in reference to such a complaint. If a specific complaint procedure is not provided, the purpose of this policy is to provide a procedure that will be used.

II. GENERAL STATEMENT OF POLICY

An effective organization relies on direct communication between stakeholders. The Executive Director or their designee will establish a procedure to accompany this policy that will guide stakeholders on how to bring their concerns or complaints to resolution. These procedures shall be consistent with the applicable provisions of Minnesota Statutes Ch. 13 (Minnesota Government Data Practices Act), other district policy, or law.

Legal References: Minn. Stat. Ch. 13 (Minnesota Government Data Practices Act)